



24th March, 2020





Dear Customer,

Measures to contain COVID-19

Thank you for choosing AAR Insurance as your health partner.

We wish to re-affirm our commitment to support you in preventing the spread and manage the effects of the corona virus (COVID-19).

We re-iterate the importance of exercising preventive measures including regular washing of hands with soap and running water or use of sanitizers. We are available to answer your questions and offer assistance round the clock through the following channels:

1. Our contact center on  +254 20 2895000, 0703063000 or 0730633000
2. Through Whatsapp on  0730633000
3. Email through info@aar.co.ke or your preferred AAR Insurance agent or Relationship Manager
4. Social media pages  aarinsurance  AAR_Insurance

Further, we have partnered with health specialists who will be available to provide telemedicine services. Ensure to state your name and AAR Membership number when you reach out to them on the contacts below. This service will be charged to your insurance benefit:

1. Dr. Eric Munene: Specialist, infectious diseases - 0712032449
2. Checkups Medical Centre - 0715459584, 0724814210
3. Dr. Dennis Nturibi - 0735580800

In the event that you need to physically access our offices, we have strategically placed hand sanitizers for your use to minimize the risk of spread of the corona virus (COVID-19). All payments will be done through direct debits or MPESA (Paybill 333200, ACC No: Membership number or Full Names) and email or WhatsApp your payment details to us.

Our hearts go out to all those affected and pray for their quick recovery.

We shall continue to monitor the situation and will share any important updates promptly.

AAR INSURANCE KENYA LIMITED

MERCY NDEGWA

CHIEF OPERATIONS OFFICER

AAR Insurance Kenya Limited

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